

# TODAYS TUTORIAL

Discussions and more discussions!

Q + A for your assignment (next tutorial is 6 weeks away)

# WHAT IS GENERICIDE? OR GENERICIZATION/GENERALISATION

You might not know the meaning but you will definitely know brands that this applies to.

Genericide or Genericization is the process in which a trademark or proprietary name becomes widely perceived as a common noun or verb describing the type of product or service.

For example: Post-It Notes, Band-Aid

### **GROUP DISCUSSION** 10 - 15 minutes

In groups, find a product or service that has undergone genericization.

Discuss reasons why this may or may not be good for the brand, look at what genericide means for Points-of-Parity and Points-of-Difference as well as Brand Equity **PEER DISCUSSION**10 - 15 minutes



In groups:

Using WOW (World of Wearable Art) use the six band building blocks (the brand resonance pyramid) to illustrate how the brand achieves significant brand equity.

## WHAT IS THE BRAND RESONANCE PYRAMID

Does anyone know the brand resonance pyramid?

## THE BRAND RESONACE PYRAMID

Has a few names, either the: Brand Resonance Pyramid Consumer-Based Brand Equity Pyramid (CBBE) Keller's Brand Equity Model

# WHAT IS BRAND EQUITY?



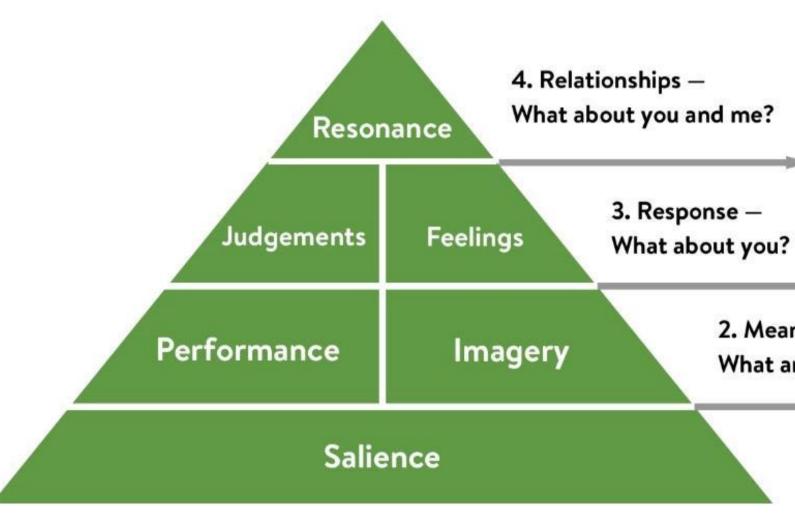
#### **Brand Equity**

['brand 'e-kwə-tē]

A value premium that a company generates from a product with a recognizable name when compared to a generic equivalent.

Investopedia

## THE BRAND RESONACE PYRAMID



2. Meaning -What are you?

> 1. Identity — Who are you?

# THE BRAND RESONACE PYRAMD

10 - 15 minutes

In groups: Using WOW (World of Wearable Art) use the six band building blocks (the brand resonance pyramid) to illustrate how the brand achieves significant brand equity.

Judgments Quality Credibility Consideration Superiority

#### Performance

Primary Characteristics and **Secondary Features** Product Reliability, Durability, and Serviceability Service Effectiveness, Efficiency, and Empathy Style and Design Price

#### Resonance

Loyalty Attachment Community Engagement

#### **Feelings** Warmth Fun

Excitement Security Social Approval Self-Respect

#### Imagery

User Profiles Purchase and Usage Situations Personality and Values History, Heritage, and Experiences

Salience **Category Identification** Needs Satisfied

### **GROUP DISCUSSION** 10-15 minutes

How do the hurricanes demonstrate brand resonance? How is it characterized?

**Resonance** Loyalty Attachment Community Engagement